

**ENERGY CRISIS - EMERGENCY
HELP AVAILABLE
Contact Details**

If you are worried you can't afford to top up your pre-payment meter contact your energy supplier straight away quoting:

- Your Meter Number
- Billing Details
- Address and Post Code
- 'friendly hours' credit if top-up points are closed and your meter is running low. You can access this overnight, at weekends and on public holidays

Citizens Advice Bureau

- Whitchurch Civic Centre, High Street SY13 1AX
- Tel: 0808 278 7894
- citizensadvice.org.uk

National Debt Helpline 0808 808 4000

**Community Resources
(Community Council of Shropshire)**

- Tel: 01743 360641
- enquiries@community-resource.org.uk
- www.community-resource.org.uk

**Marches Energy Agency – MEA
(Shropshire Warm Homes)**

- Tel: 0800 112 3743
- advice@mea.org.uk

For energy advice and information – possible availability of obtaining vouchers contact **Ofgem.gov.uk** (information-consumers/energy-advice-households/getting-help-if-you-cant-afford-your-energy-bills)